SLNXv3 CONFIGURATION AT RICOH DEVICES

Migration process from Ricoh SLNXv2 to Ricoh SLNXv3 is a complex process that requires onsite configuration for Ricoh devices.

This guide describes the procedure to fully uninstall SLNXv2 on device and prepare it for SLNXv3 installation.

These tasks must be done by a Ricoh engineer with GW models and SOPv2 knowledge.

Tasks to be done on-site by Ricoh engineer are as follows:

1.- Firmware update.

Device must be update to latest firmware package version.

For SOPv2.1 devices System Cheetah (M2a_System) must be v1.40.1 or later.

Firmware update must be done using an **SD Card** with package file for destination model according with Firmware Update (SD Card) procedure described on device's Field Service Manual. Contact your local support for additional information.

2.- Disable Enhanced Authentication Management.

After finish firmware update, restart device and login as machine administrator with following credentials:

User: admin

Pass: R1c0H

Access User Tools, Machine Features, System Settings, Administrator Tools, Pag. 2/5 and change Enhanced Authentication Management to Off.



Confirm with Ok, press Exit and Logout device.

3.- Delete all Address Book entries.

Login as Machine Administrator and enter User Tools, Machines Features, System Settings, Administrator Tools, Pag. 1/5 and select Delete All Data in Address Book.

Código QR Printer (Classic)	Deny admin.'s operation, tap here	?	Logout	
🔯 System Settings	Re	eset	\$	
General Tray Paper Timer Interf Features Settings Settings Setti	race File Administrator ngs Transfer Tools	1	2	3
Address Book Management	Data Carry–over Setting for Address Book Auto–program	4	5	6
Address Book: Program / Change / Delete Group	Auto Delete User in Address Book On	7	8	9
Address Book: Change Order	Delete All Data in Address Book			
Print Address Book: Destination List	Display / Print Counter	./*	0	#
Address Book: Edit Title	Display / Clear / Print Counter per User	$\overline{\mathbf{c}}$		
Address Book: Switch Title Title 1	Display / Clear Eco-friendly Counter		J	
Backup/Restore: User Custom Settings & Address Book	Display / Clear Eco-friendly Counter per User			
	1 ∕ 5 ▲ Previous ▼ Next			
			1	
Check Status	⊒ 86	\bigcirc	Sto	р

Confirm the deletion and press Yes.

Código QR Printer (Classic)	🔄 Deny admin.'s operatio	on, tap here 🔒 👔	2 Logout	
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4.- Uninstall SLNXv2 Java APPs.

Login as Machine Administrator an uninstall following apps on User Tools, Machine Features, Extended Features Settings, Extended Features Settings, Uninstall.



SF Manager for SOP

Then, logout as Machine Administrator.

5.- Uninstall SLNXv2 SOP APPs.

Access SOP Service Mode and uninstall following apps on Apps, Install, Uninstall.



Logout SOP Service Mode.

6.- Change SP codes.

Access Service Mode and change following settings under System SP according with following table.

SP 5401-103	0
SP 5401-162	0000000
SP 5401-230	0000000
SP 5401-240	0000000
SP 5490-001	0
SP 5730-001	0

Restart device.

7.- Change USB Card location.

Locate USB card reader cable at Ricoh's controller board and unplug it:



Depending on model, card reader cable should be guide inside Ricoh device. In that case you should open back cover and remove USB card reader cable.



After card reader is successfully removed, please login as Machine Administrator and access User Tools.

Machine Administrator	E.		⊿ ? □	Logout 🚺 🕻
		Printer (Classic)	Address Book Management	
	Application Site	User Guide	User Tools	
Change Language	No Reception File	X		
Check Status	∱		8 💿	Stop

Then press Screen Features, Screen Device Settings, IC Card/Bluetooth Software Settings.

2	Machine Administrato	r	<u> </u>		?	Logout	
A.	User Tools						
	Screen Features						
	Machine Features						
	Counter						
	Inquiry						
	Address Book Manage	ement					
	Tray Paper Settings						
	Basic Settings for Ext	ended Devices					
		ک	谷	8			

Machine Administrator	<u></u>	Deny admin.'s operation, tap here		Logout	
Screen Features					
For Forwarding to Machine					
DEVICE					
Image: Sound					
Display					
Storage					
PERSONAL					
▲ Security					
🔺 Language & input					
SYSTEM					
① Screen Device Settings Information					
Screen Device Settings					
<u></u>			9		

E	Machine Administrator	2 ? Logout	
	Creen Device Settings		
	Function Priority		
	Function Key Settings		
	IC Card/Bluetooth Software Settings		
	User's Own Customization		
	Banner System Message Display Time		
	Support Settings		
	5 🗥	8	

In this menu, press Select IC Card Reader select Proximity Card Reader and press Select IC Card Reader.

	Machine Administrator	Ŀ2,	Admin. is operatir	ng remotely		?	Logout	
ý.	IC Card/Bluetooth Software Settings							
Set	tings will be applied after machine is resta	rted.						
	Select IC Card Reader Do not Use							
	Proximity Card Reader Settings							
	NFC Card Reader Settings							
	Bluetooth Settings							
	Software Individual Settings							
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Select Proximity Card Reader

Machine Administra	itor		Admin. is operating remotely	_	Logout	
CCard/Bluetooth Softw	are Settings					
Settings will be applied	after machine is restar	rted.				
Select IC Card Read Proximity Card Reader	Select IC Card Re	eadei	r			
Proximity Card Rea	Do not Use					
	Proximity Card Reade	er				
NFC Card Keader Se	NFC Card Reader					
Bluetooth Settings		Ca	ancel			
Software Individual						
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Then, enter Proximity Card Reader Settings.

	Machine Administrator	<u>E</u>	Deny admin.'s operation, tap here		?	Logout	
	C Card/Bluetooth Software Settings						
Se	ttings will be applied after machine is resta	rted.					
	Select IC Card Reader Proximity Card Reader						
	Proximity Card Reader Settings						
	NFC Card Reader Settings						
	Bluetooth Settings						
	Software Individual Settings						
	ن			8			

Machine Administrator	<u>5</u> ,] ? [Logout	
Proximity Card Reader Settings				
Connect card reader to operation panel that dis If reader is connected, disconnect and then re-c	plays this g connect it a	uidance. fter 5 seconds.		
Card Reader Info	Auth.	Software to Use		
5		8		



Then, connect USB Card Reader on any Smart Operation Panel USB-A available port.

2 Machine Administra	ator	🔁 Admin.	is operating remotely	?	Logout	
Proximity Card Reader S	Settings					
Settings will be applied	after machine is restarte	ed.				
Card	Provimity Card Re	ador So	Coffwara	⁺o Use		
USB Card Reader VENDOR_ID: 1DA6, PRC				r Supp	ort Plugin Support Plugin	
	The following card read	der was re	egistered.			
	USB Card Reader					
		ОК				
	ک	谷	8			
Administra	ator	🛃 Deny a	dmin.'s operation, tap here	?	Logout	
Proximity Card Reader S	ettings					
Settings will be applied	after machine is restarte	ed.				
Card	Reader Info	Auth.	Software	to Use		
USB Card Reader VENDOR_ID: 1DA6, PRO	DUCT_ID: 0110	>	Proximity Card Read [CIS Plugin] Proximity Card	er Supp d Reader S	O rt Plugin Support Plugin	
	ر		8			

USB Card Reader will be recognised by Smart Operation Panel. Press OK.

Please, logout and restart device from main button to apply new configuration.

8.- Remote Panel Operation Configuration.

Remote Panel Operation allows administrator to access device panel to support users and make local configurations on device or give assistant to users.

Remote Panel Operation must be installed on Ricoh device before enable access. It can be checked on device's Web Image Monitor, accessing as Machine Administrator under Device Management – Configuration – Device Settings - Firmware Update.

Remote Panel Operation app should be installed by administrators.

RIC	он м	P C25	504ex Web Image Mon	itor		Q, ? i →] Lego		
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Back								
L ₿	Screen				`	Interface Interface Settings		
	Device Se	ttinas				Network		
ф.	System				- A	■ IPy4		
	Paper Date/Time					IPv6		
	Timer	-				SIND SIND		
	Logs					SNMPv3		
	Download	Logs				SSDP		
	Email Auto Ema	il Notifica	tion			Bonjour		
	 On-demai 	nd Email I	Notification			System Log		
	File Trans	fer						
	User Auth	entication	Management		A	Security		
	Administr Program//	ator Auth	entication Management dministrator			Network Security		
	Print Volu	me Use Li	imitation			Access Control		
_	LDAP Ser	ver	_			SSL/TLS		
	Firmware	Update]			ssh		
	Kerberos	Authentic	ation			Site Certificate		
	Device Se Import Te	etting Info	rmation: Import Setting (Serv	er)		Device Certificate		
	 Import/Ex 	kport Devi	ice Setting Information			S/MIME		
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If Remote Panel Operation app is not installed, following configuration can't be done.

Once Remote Panel Operation is installed, login as Machine Administrator on device's panel and enter User Tools – Basic Settings for Extended Devices.



2	System Home	Printer (Classic)		<u>E</u> 2,	Deny admin.	s operation, tap h	ere 🖌	?	Logout	
(*	Basic Settings	for Extended Device	25							
	Remote Par The settings for	nel Operation	ration/monitoring c	an be	set					
						4				
			4							
			C.		合		8			
2	System Home	Printer (Classic)		<u>F</u> ,	Admin. is op	erating remotely	_	?	Logout	
*	Remote Panel	Operation								
	Remote Opera	ation/Monitoring on URL : 10.144.96.3	g Functions 9/rws/sop/rst						ON	
	Set Remote C	onnection Time	out							
	License Inforn	nation								
			€		谷	≡	8 🔒			

Then, press Remote Panel Operation and turn ON Remote Operation/Monitoring Functions.

Finally, press Logout buttom.

You can access Remote Panel Operation using following URLs:

- From Web Image Monitor, login as Machine Administrator and enter Device Management – Remote Panel Operation.

RICOH MP C25	04ex Web Image Moni	tor				९ ≞ ₫	? i • ፻ ≣ Adm	+) Logout inistrator
< Home								
					English 🗸	Switch	Refresh	?
1 Status/Information	Device Name :	RNP002673EEE2C6	Comment	4				
🐼 Device Management 🔹 🔸	Configuration	mart Operation Panel	Host Name	: RNP002673EEE2C6				
Drint Joh/Stored File	Address Book							
Print Job/Stored File	Central Management							
Convenient Links	Main Power Off							
	Reset Printer Job							
	Reset the Machine							
	Device Home Management							
	Screen Monitoring		0					
	Remote Panel Operation		·····					
	Alert		Status					
	Alert		System	Status OK				
	Messages (1item(s)) 1	0.144.91.99	Toner	Status OK				
		USC Name: RNPUU2073EEE2G0	Waste Toner Bottle	Status OK				
			Input Tray	😫 Out of Paper				
			Output Tray	J Status OK				
							Check Detai	ls

- Using direct URL1: <u>http://device_hostname_or_ip_address/rws/sop/rst</u>
 Machine Administrator login is required.
- Using direct URL2: <u>http://device_hostname_or_ip_address:49106</u>
 Machine Administrator login is required.

NOTE1: 49106TCP and 49105TCP ports must be opened to obtain Remote Panel Operation connection.

NOTE2: If an administrator opens a Remote Panel Operation connection, and screen with a timer will be show on device's panel. Users can select which kind of behaviour is allow:

		Login				
The administrator will start operating remotely. Are you sure you want to allow the request? Remaining time before remote operation starts:7						
Deny the administrator's remote operation/	Allow Monitoring The administrator will be able to monitor your operations	Allow Remote Operation				
Do not perform any operation or display information that you do not want to monitored by the administrator during remote operation/monitoring.						
Check Status 🕤 🕋 🗏 🕯 🥯 Stop						

If no selection is done from device panel, remote operation will be automatically selected.

NOTE3: Users can disconnect Administrator's Remote Panel Operation pressing on top blue banner.

		کے Admin.	is operating remotel	y 🖌	?	Login	(
Quick Cop	y Quick Scanr	ner	Quick Fax		Printer		
			User Tools				
Change Langu	998 979		X				0
Check Status	ک	谷	≡	ê	0	Stop	
		🔄 Deny ad	lmin.'s operation, tap	here 🖌	?	Login	(
i System	Message					×	
Ad ma 10.144.96.4 Host Name	ministrator is conn achine to operate it 4 e: RNP5838793F52EC	ecting to remotely.	this	Disconne	ect		
Check Status	<u>م</u>	合	≡	â		Stop	

If administrators don't want to be disconnected by users, they can lock or hide device panel to users.

← → C 🔺 No seguro 10.144.96.4:49106/top.html?p=55105℘=55106&w=1024&h=600&pa=0&cop=0&cc=0&coid=1	1665424903733 A 🟠 🔂 🏶 🖤
Remote Panel Operation	Language
Deny admin.'s o	operation, tap here Perrote Operation ON
Login	Lock the Machine's Panel
Enter user name and password to log in.	Hide the Machine's Panel
User Name	
Password	
Check Status 🕤 🗥	😑 🛍 💿 Stop